

## The Friends and Family Test

We aim to provide a great service at every visit and we listen and act upon our patients' feedback. Please think about your recent experience at Harbour Dental Care. How likely are you to recommend our us to friends and family if they needed similar care or treatment?

Extremely	Likely	Neither	Unlikely	Extremely	Don't
Likely		Likely or		Unlikely	Know
		Unlikely		,	
<b>∵</b> ← <b>○</b>					?
Thinking about your response to this question, what is the main reason you feel this way?					
Can you suggest anything that we could do to improve your experience at the practice?					
Are you?					
☐ The patient ☐ The patient or carer ☐ The patient and parent/ carer					
Thank you for completing these questions and providing us with feedback to improve our services. If you DO NOT wish your anonymous comments to be shared then please tick here:					